

Terms and Conditions Governing the Use of ISMS Certification Mark

A.1 Purpose

- 1 The purpose of this Schedule is to describe how CSM27001 Scheme certification and service marks may be used and referred to by other parties.

A.2 Policy

- 2 Any CSM27001 Scheme certification and service marks and accompanying text authorized for use by CYBERSECURITY MALAYSIA certified organisations shall:
 - a. be traceability back to CYBERSECURITY MALAYSIA;
 - b. contain no ambiguity:
 - i. as to what has been certified; and
 - ii. which certification body has granted the certification;
 - c. not be used on a product or product packaging seen by the consumer or in any other way that may be interpreted as denoting product conformity.
- 3 CYBERSECURITY MALAYSIA does not permit its CSM27001 Scheme certification and service marks to be applied to laboratory test, calibration or inspection reports, as such reports are deemed to be products in this context.
- 4 CYBERSECURITY MALAYSIA is responsible for exercising proper control of ownership over its CSM27001 Scheme certification and service marks and shall take action to deal with incorrect references to certification status or misleading use of certification documents, marks or audit reports.

A.3 CSM27001 Scheme Certification Mark

- 5 An organisation that has been certified under CSM27001 Scheme rules as meeting its ISMS certification scope may carry the CSM27001 Scheme certification mark as shown in Figure 1.



Certified to MS ISO/IEC 27001:2013

CERT NO.: xxx-ISxxx

Figure 1: CSM27001 Scheme Certification Mark

A.4 CSM27001 Scheme Service Mark

- 6 The CSM27001 Scheme service mark, as shown in Figure 2 below, is to be used to identify, advertise, and market services which are performed by the CSM27001 Scheme certification body, or other parties in conjunction with the CSM27001 Scheme.



Figure 2: CSM27001 Scheme Service Mark

A.5 Conditions of Use of the ISMS Certification Mark

- 7 CyberSecurity Malaysia requires its client organisations to:
- a. conform to the requirements of CSM27001 Scheme when making reference to its certification status in communication media such as the internet, brochures or advertising, or other documents;
 - b. use the issued certificate in documentation or marketing material for the certified organisation's ISMS scope by reproducing the entire certificate in an accurate and readable form;
 - c. not make or permit any misleading statement regarding its certification;
 - d. not use or permit the use of a certification document or any part thereof in a misleading manner;
 - e. upon suspension or revocation of its certification, discontinues its use of all advertising matter that contains a reference to certification, as directed by the certification body;
 - f. amend all advertising matter when the scope of certification has been reduced;
 - g. not allow reference to its management system certification to be used in such a way as to imply that the certification body certifies a product (including service) or process;
 - h. not imply that the certification applies to activities that are outside the scope of certification; and
 - i. not use its certification in such a manner that would bring the certification body and/or certification system into disrepute and lose public trust.

A.6 The ACB Symbol

- 8 Clients of Certification Bodies accredited by the STANDARDS MALAYSIA are given the right to use a STANDARDS MALAYSIA Accreditation Symbol (hereinafter referred to as the "ACB symbol") in accordance with paragraph 5 in ACB 2 Document by Jabatan Sandard Malaysia.

- 9 The ACB Symbol is as shown in Figure 3.



ACB ISMS 02

Figure 3: The ACB Symbol

- 10 On any individual unfolded portion of the sheet of stationery, the ACB Symbol may be displayed as follows:
- only if the ACB Symbol or CyberSecurity Malaysia's title is also shown;
 - with no more prominence than the ACB Symbol or CyberSecurity Malaysia's title;
 - they should be positioned in a manner that ensures the relationship between the ACB Symbol and the certification mark is obvious; and
 - no more than once for every STANDARDS MALAYSIA accreditation for each system certification or product certification.
- 11 To ensure there is no confusion on its association with STANDARDS MALAYSIA accreditation, CyberSecurity Malaysia will use a different certification mark for each certification scheme to enable easy discrimination between it and any other certification mark, including other marks used by CyberSecurity Malaysia itself.
- 12 Clients of CyberSecurity Malaysia, when certified, is entitled to display the ACB Symbol and/or make reference to STANDARDS MALAYSIA accreditation on sheets or other items that relates in whole or in part to the accredited scope, subject to the conditions set out below.

A.7 Conditions of Use of the ACB Symbol

- 13 With regard to the ACB Symbol or reference to STANDARDS MALAYSIA accreditation, STANDARDS MALAYSIA requires CyberSecurity Malaysia and its Clients to:
- use the ACB Symbol and the respective Accreditation Nos. beneath the ACB Symbol as shown in Figure 3;
 - always use the ACB Symbol together with the Certification mark to which it relates;
 - display its accreditation number beneath the ACB Symbol at all times;
 - not misuse or make false claims about STANDARDS MALAYSIA accreditation and false use of the ACB Symbol by its client organisation;
 - not use it in such a way to suggest or imply that STANDARDS MALAYSIA has certified or approved product, process, system, person or licensee of the

accredited certification bodies, applicant or non-accredited certification bodies in any misleading manner.

- 14 STANDARDS MALAYSIA has the right to take action in terms of misused, false claims and false use of the ACB Symbol or reference to STANDARDS MALAYSIA accreditation. Such actions include corrective action, withdrawal of certificate, and publication of the transgression for accredited certification bodies and immediate discontinuation of their applications for applicants. Legal action, if necessary, can also be taken against them and also against non-accredited certification bodies as stipulated in Section 18 (1) of Act 549, Standards of Malaysia Act 1996.
- 15 STANDARDS MALAYSIA reserves the right to impose other requirements with regard to the use of the ACB Symbol in consultation with individual certification bodies and their licensees. Such requirements shall be formally documented.

A. 8 Certified Organisations

- 16 CyberSecurity Malaysia's certified organisations may make reference to STANDARDS MALAYSIA accreditation by virtue of its certification status granted by a STANDARDS MALAYSIA accredited certification body; subject to the requirements of this document and the following limitations or conditions:
 - a. CyberSecurity Malaysia undertake the responsibility to ensure this requirement is an element of its certification regulations and an element of their regular surveillance audits or checks;
 - b. under no circumstances shall the ACB Symbol be used on a product, or in any way that be interpreted or implied as denoting product conformity within the framework of a system certification program.

However, it may be placed on large product packaging used for transportation provided it contains the following text in a manner that makes it obvious that the text and certification mark are linked, *"manufactured (See note 1) under a quality system certified as complying with ISO 9001 by an accredited certification body."*

Note 1: Variation of the word "manufactured" such as "assembled", "packaged", "bottled", "blended", "serviced" etc. should be used appropriately to denote in more explicit and factual way that would remove any reasonable doubt of an ordinary consumer;

- c. the certification mark in association with the ACB Symbol, also include the name of the client organisation or its legally registered identification mark; and
- d. a certification mark in association with the ACB Symbol may be used within the framework of a product certification programme.

A.9 Restriction on use of the ACB Symbol and ISMS Certification Mark

- 17 Publicity material shall not include notices, labels, documents or written announcements affixed to or otherwise appearing on goods or products unless the goods or products have been manufactured under an accredited product certification scheme. This restriction shall also apply to primary (e.g. blister packs) packaging and promotional products.
- 18 The ACB Symbol and ISMS certification mark shall not be displayed for the following:
 - a. on vehicles, except in publicity material containing the ACB Symbol and certification mark as part of a larger advertisement;

- b. on buildings and flags.
- 19 The ACB Symbol and ISMS certification mark may be displayed on internal walls and doors; and on exhibition stands.
- 20 Upon suspension of STANDARDS MALAYSIA accreditation, an accredited certification body shall immediately cease to use and distribute any certificates, stationery and literature bearing the ACB Symbol or making reference to STANDARDS MALAYSIA accreditation.
- 21 Upon termination of STANDARDS MALAYSIA accreditation, an accredited certification body shall immediately cease distribution of all items on which the ACB Symbol is displayed.
- 22 If STANDARDS MALAYSIA accreditation is withdrawn from an accredited body in respect of a certification system whereby it owns and licenses a certification mark, it shall take all reasonable steps to ensure that its licensees immediately cease use of any stationery and literature bearing the ACB Symbol or reference to STANDARDS MALAYSIA accreditation. The certification body shall provide its customer the information on the withdrawal of its accreditation and on its consequences.
- 23 Information Security Certification Body (ISCB) department is responsible for exercising proper control of ownership over its CSM27001 Scheme certification and service marks and shall take action to deal with incorrect references to certification status or misleading use of certification documents, marks or certification reports.
- 24 ISCB will monitor the use of the CSM27001 Scheme certification and service marks. If a client organisation is found to be misusing either of the marks, the ISMSCB will take one or more of the following actions:
- 25
 - a. notify the infringing party of the issue; and/or
 - b. withdraw the certificate(s) that is associated with the infringement.

A.10 Form, size and colour of the ACB symbol and ISMS Certification Mark

- 26 The ACB Symbol and ISMS Certification Mark shall be reproduced and shall be reprinted according to the following specifications:
 - a. in colours coding as shown in Figure 4 and 6; or
 - b. in black and white as shown in Figure 5 and 7; or
 - c. in a size for any uniformly enlarged or reduced, which make all the words of the ACB Symbol and ISMS Certification Mark clearly distinguishable.
- 27 When used on paper, it may also be embossed or stamped.

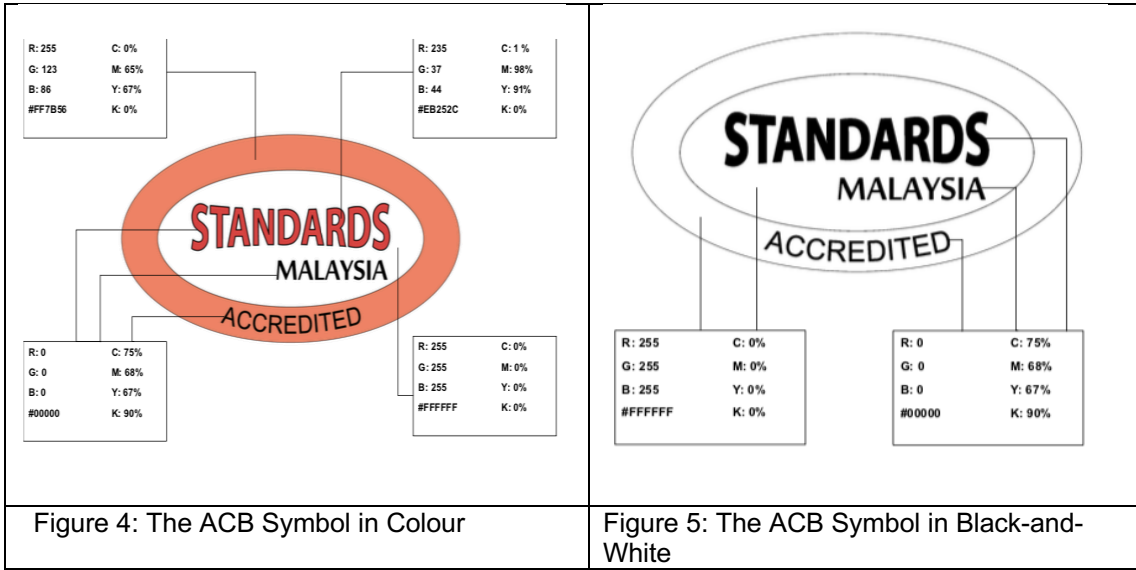


Figure 4: The ACB Symbol in Colour

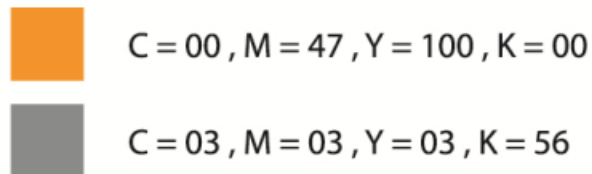
Figure 5: The ACB Symbol in Black-and-White



Figure 4: The Certification Mark in Colour



Figure 5: The Certification Mark in Black-and-White



Note: C = Cyan; M = Magenta; Y = Yellow; K = Black